

Information (NAICS 51)		Occupation & SOC ^a Code			
Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017*					
Occupation		Total All Occupations (00-0000)	Advertising Sales Agents (41-3011)	Customer Service Representatives (43-4051)	Office Clerks, General (43-9061)
	Typical Education Requirement	N/A	High school diploma or equivalent	High school diploma or equivalent	High school diploma or equivalent
	N	908	128	90	55
	Median Hourly Wage	12.81	12.50	12.87	12.50
% Offered Selected Benefits	Health Insurance	51.1	75.7	88.5	37.5
	Retirement	47.3	37.8	88.5	37.5
	Paid Leave	59.9	81.1	88.5	43.8
Wait Time for Benefits	Yes	39.3	43.2	30.8	37.5
	No	21.4	24.3	57.7	25.0
	Unknown	38.9	32.4	11.5	37.5
Skills Selected as "Important" (%)	Service Orientation	76.7	94.6	61.5	87.5
	Critical Thinking	76.3	94.6	57.7	75.0
	Reading Comprehension	77.9	89.2	46.2	100.0
	Technology Design	48.1	37.8	42.3	43.8
	Operation & Control	40.1	21.6	26.9	37.5
Employer's Satisfaction with New Hires' Skills (%)	Satisfied	40.8	29.7	26.9	43.8
	Unsatisfied	3.1	8.1	0.0	0.0
	Neutral	6.5	16.2	0.0	0.0
	Other	49.6	45.9	73.1	56.3
Average Weekly Hours Worked	20 or Less	27.2	6.3	0.0	7.7
	21-35	8.2	6.3	0.0	0.0
	36+	62.9	87.5	84.6	92.3
Work Status	Full-Time	61.1	86.5	100.0	56.3
	Part-Time	33.2	13.5	0.0	18.8
	Temporary	5.0	0.0	0.0	25.0
	Unknown	0.8	0.0	0.0	0.0
Gender	Women	47.7	56.8	46.2	62.5
	Men	48.9	40.5	50.0	37.5
	Nonresidents ^b	3.4	2.7	3.8	0.0
Age	16-19	10.3	0.0	0.0	18.8
	20-24	17.2	24.3	15.4	31.3
	25-34	27.1	21.6	50.0	6.3
	35-44	18.3	24.3	19.2	6.3
	45-54	11.8	16.2	3.8	18.8
	55-64	11.1	10.8	7.7	18.8
	65+	0.4	0.0	0.0	0.0
Unknown	3.8	2.7	3.8	0.0	
Turnover	% Working 1 Quarter After Hire	88.2	91.9	96.2	56.3

*The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

^aStandard Occupational Classification.

^bNonresidents are individuals for whom demographic data are not available.

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey. Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/15/19.

Information (NAICS 51)

Estimates of New Hires and New Hires Job Characteristics in Wyoming, 2017*

Occupation & SOC^a Code

Occupation	Counter Attendants, Cafeteria, Food Concession, and Barista, Food Preparation and Serving Related (35-3022)
Typical Education Requirement	Less than high school
N	52
Median Hourly Wage	7.25
% Offered Selected Benefits	
Health Insurance	0.0
Retirement	0.0
Paid Leave	0.0
Wait Time for Benefits	
Yes	0.0
No	0.0
Unknown	100.0
Skills Selected as "Important" (%)	
Service Orientation	100.0
Critical Thinking	46.7
Reading Comprehension	33.3
Technology Design	13.3
Operation & Control	73.3
Employer's Satisfaction with New Hires' Skills (%)	
Satisfied	33.3
Unsatisfied	0.0
Neutral	13.3
Other	53.3
Average Weekly Hours Worked	
20 or Less	91.7
21-35	8.3
36+	0.0
Work Status	
Full-Time	0.0
Part-Time	100.0
Temporary	0.0
Unknown	0.0
Gender	
Women	60.0
Men	33.3
Nonresidents ^b	6.7
Age	
16-19	53.3
20-24	13.3
25-34	0.0
35-44	13.3
45-54	0.0
55-64	13.3
65+	0.0
Unknown	6.7
Turnover	
% Working 1 Quarter After Hire	100.0

*The 2017 estimates are based on an 8-quarter period from 2015Q3 to 2017Q2.

^aStandard Occupational Classification.

^bNonresidents are individuals for whom demographic data are not available.

Note: Percentages may not sum to 100.0 due to rounding.

Source: Wyoming New Hires Job Skills Survey. Prepared by L. Knapp and M. Moore, Research & Planning, WY DWS, 11/15/19.